

REPLACEMENT ADVICE FORM

REPLACEMENT POLICY

We will replace any incorrect missing or damaged product received provided:

1. You notify us by email or telephone within 24 hours of receipt of any incorrect missing or damaged product.
2. You return the product to us by prepaid courier within seven (7) days of the invoice date in its original unused condition with all accessories and contents in its original packaging.
3. You complete and enclose a Replacement Advice Form with the product returned together with proof of purchase.
4. You will be deemed to have accepted as a satisfactory substitute for the product ordered if you use the incorrect product received which will not be replaced.
5. You agree that the title to any products dispatched in error remains with us.

Purchaser name: _____

Purchaser address: _____

Email address: _____

INVOICE DATE	INVOICE NO	ITEM DESCRIPTION	QTY	NOTE

Reason for Replacement:
